

# The College of New Jersey

## **USER SUPPORT SERVICES**

### **Dial-up Support**

**NOTE:** Dial-up numbers 609-671-9075, 609-671-1684, 609-671-1686 and 609-637-5300 will be phased out on or about February 15th, 2005. Please use the new numbers below.

#### 56K Dialup System

Supports PPP Dialup Only (e.g. Windows and MacOS Dial-Up Networking)

*Supports up to 56K (v.92).*

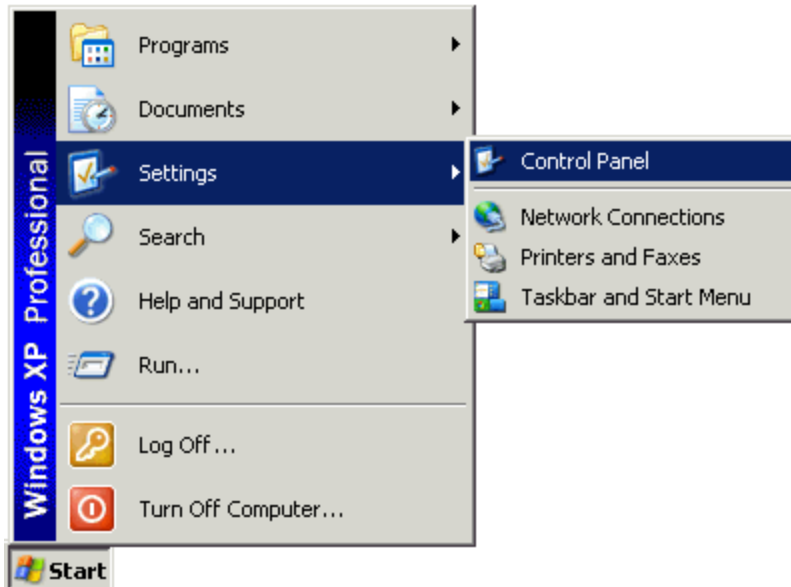
Main Numbers: **609-671-2040** or **609-671-2041**

These numbers are a local Ewing numbers from Verizon. Combined they can handle a total of 46 simultaneous users.

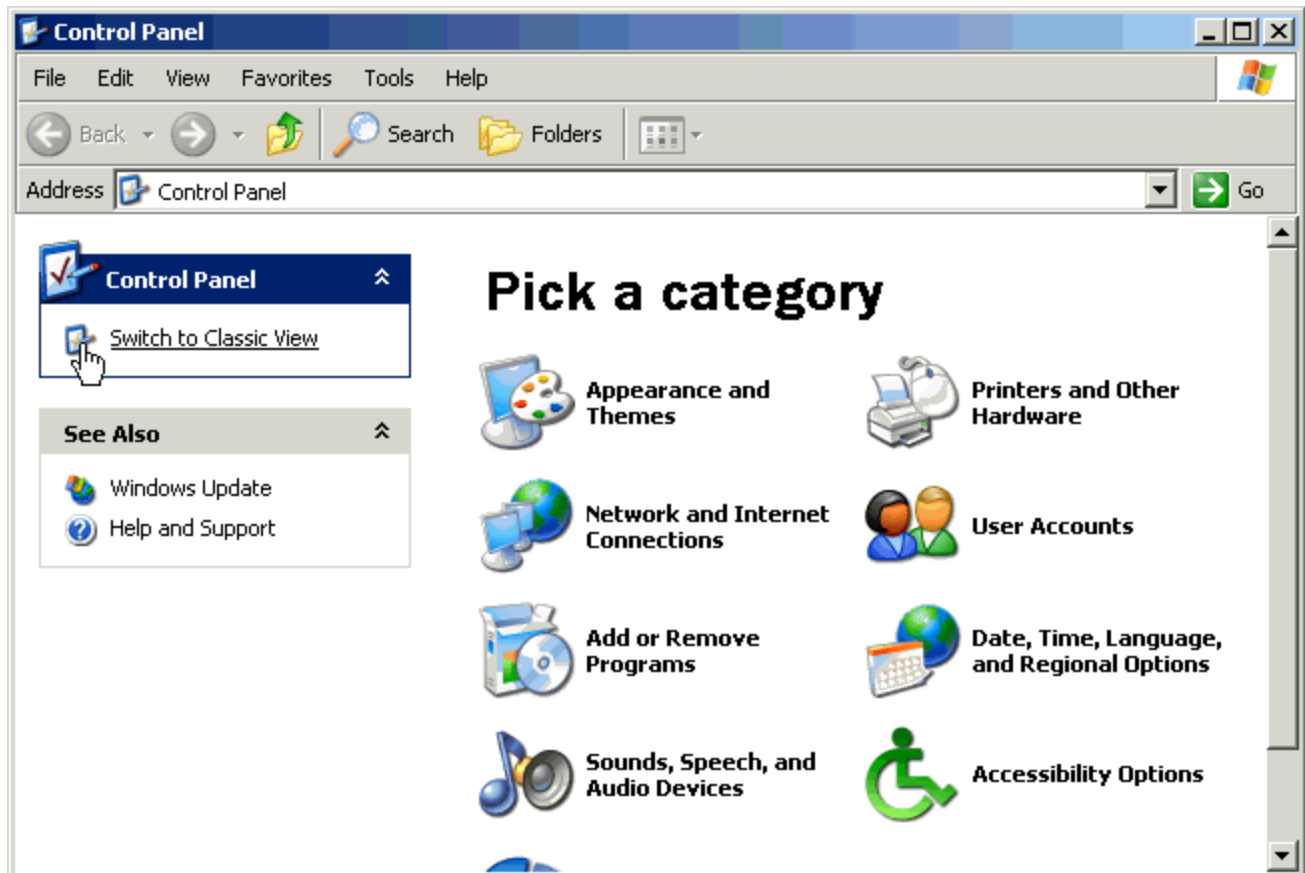
**NOTE:** This is an off-campus number. If you are dialing it from a campus ANALOG line, you will need to dial 8 first (the ROLM phone in your room is DIGITAL and WILL NOT work with your computer's modem).

1. From the **Start** menu, choose **Control Panel**.

**Note:** If you are running Windows XP in classic mode, you will need to select the **Start** menu, select **Settings**, then choose **Control Panel**



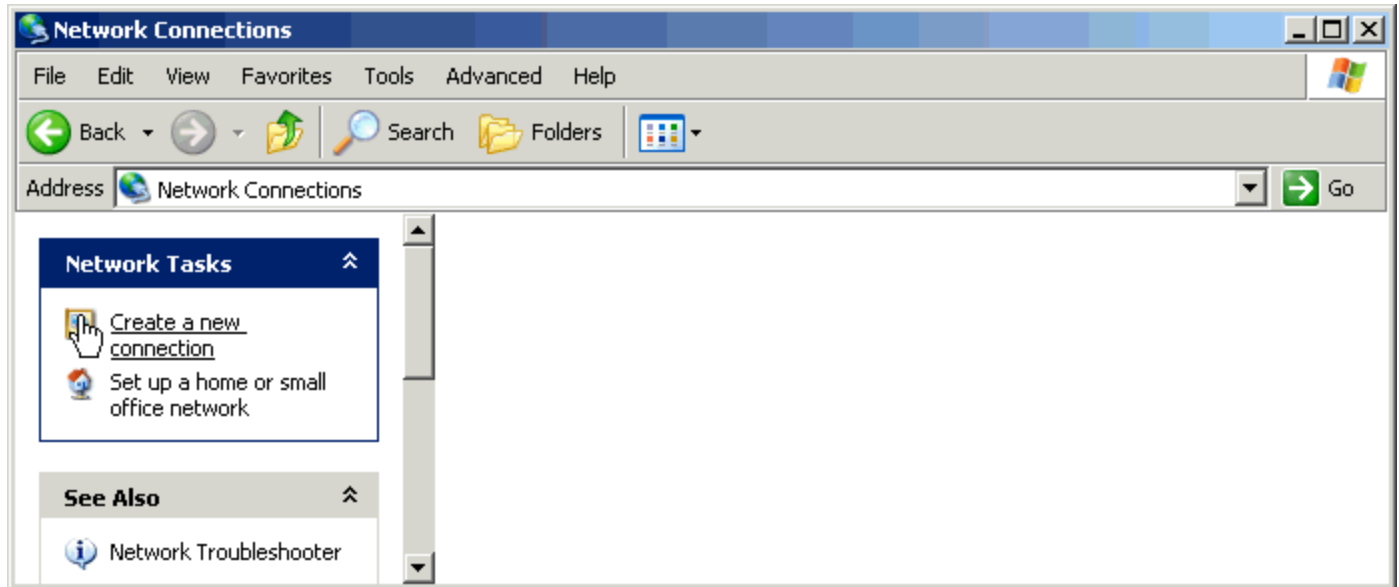
2. Click the **Switch to Classic View** icon.



3. Double-click the **Network Connections** icon.



4. Click the **Create a new connection** icon.

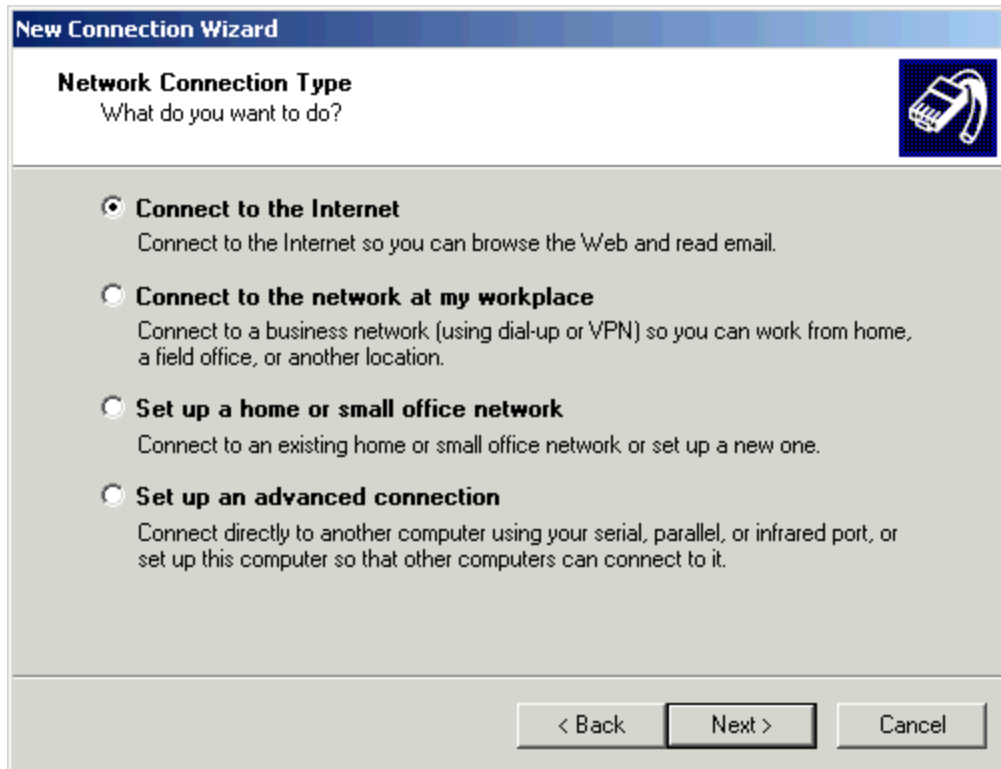


5. Click the **Next** button.



6. Select **Connect to the Internet**.

7. Click the **Next** button.



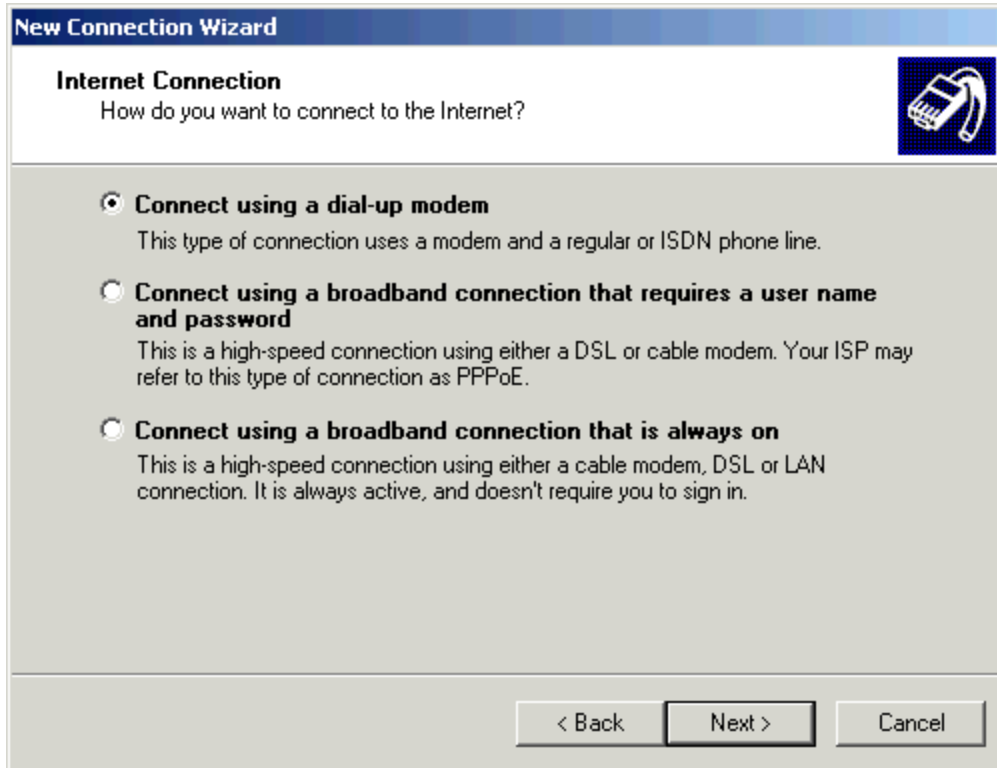
8. Select **Set up my connection manually**.

9. Click the **Next** button.



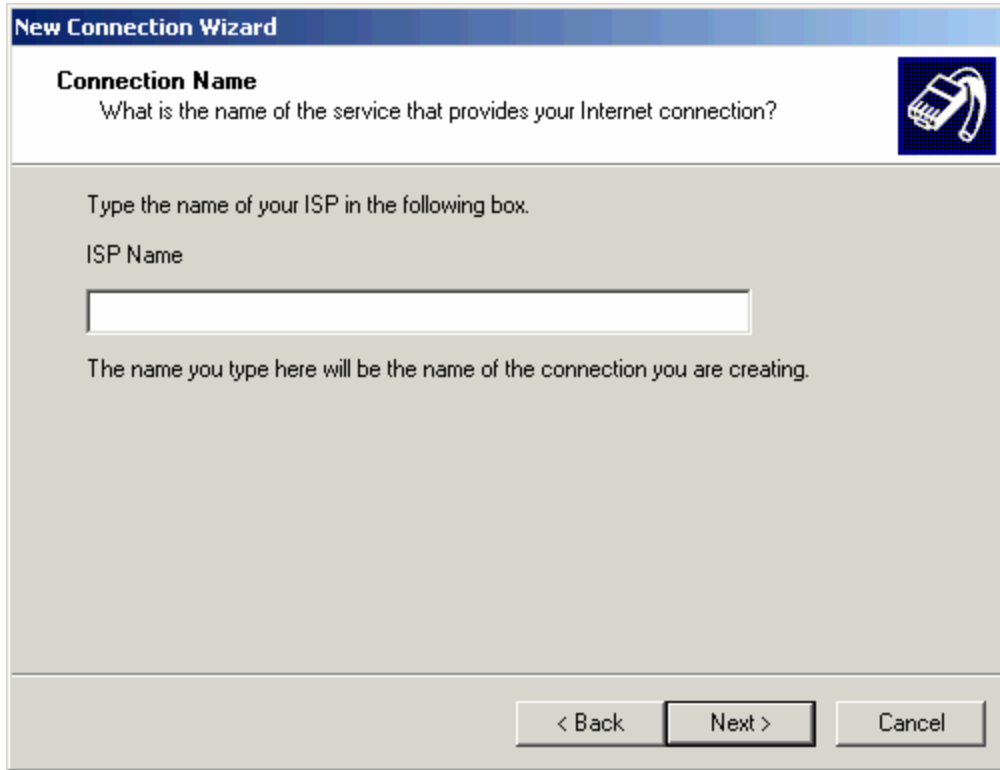
10. Select **Connect using a dial-up modem**.

11. Click the **Next** button.



12. In the **ISP Name** field, type a name to identify your connection (ie. TCNJ).

13. Click the **Next** button.

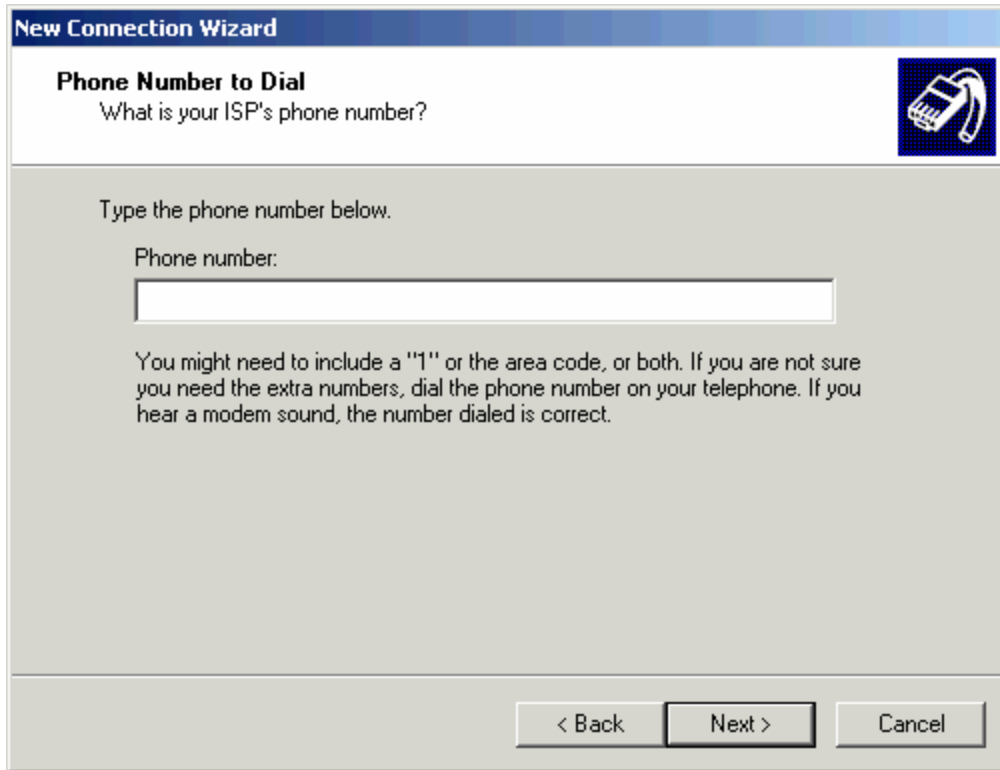


The image shows a screenshot of a Windows-style dialog box titled "New Connection Wizard". The dialog has a blue header bar with the title. Below the header, the text "Connection Name" is displayed in bold, followed by the question "What is the name of the service that provides your Internet connection?". To the right of this text is a small icon of a mobile phone. Below the question, there is a grey area with the instruction "Type the name of your ISP in the following box." and the label "ISP Name" above a white text input field. Underneath the input field, it says "The name you type here will be the name of the connection you are creating." At the bottom of the dialog, there are three buttons: "< Back", "Next >" (which is highlighted with a dark border), and "Cancel".

14. In the **Phone number** field, enter 609-671-2040 or 609-671-2041.

**Note:** Remember you could be subject to toll charges from your phone company. Please contact your phone company for toll information.

15. Click the **Next** button.



The image shows a screenshot of a Windows-style dialog box titled "New Connection Wizard". The main heading is "Phone Number to Dial" with a sub-question "What is your ISP's phone number?". A small icon of a telephone handset is in the top right corner. Below the heading, it says "Type the phone number below." followed by "Phone number:" and a text input field. A note below the input field reads: "You might need to include a '1' or the area code, or both. If you are not sure you need the extra numbers, dial the phone number on your telephone. If you hear a modem sound, the number dialed is correct." At the bottom, there are three buttons: "< Back", "Next >", and "Cancel".

16. In the **User name** field, type your account name (ie. lastname2).
17. In the **Password** field, type your password.
18. In the **Confirm password** field, type your password.
19. Uncheck the box next to **Use this account name and password when anyone connects to the Internet from this computer**.
20. Uncheck the box next to **Make this the default Internet connection**.
21. Uncheck the box next to **Turn on Internet Connection Firewall for this connection**.
22. Click the **Next** button.



The screenshot shows a Windows-style dialog box titled "New Connection Wizard". The main heading is "Internet Account Information" with a sub-heading "You will need an account name and password to sign in to your Internet account." and a small icon of a network card. Below this, there is a paragraph of instructions: "Type an ISP account name and password, then write down this information and store it in a safe place. (If you have forgotten an existing account name or password, contact your ISP.)". There are three input fields: "User name:" containing "username", "Password:" containing "●●●●●●●●", and "Confirm password:" containing "●●●●●●●●". At the bottom, there are three checkboxes, all of which are unchecked: "Use this account name and password when anyone connects to the Internet from this computer", "Make this the default Internet connection", and "Turn on Internet Connection Firewall for this connection". At the very bottom, there are three buttons: "< Back", "Next >", and "Cancel".

23. Check the box next to **Add a shortcut to this connection to my desktop** if you wish to have a shortcut to the connection on your desktop.

24. Click the **Finish** button.

