

EPSON STYLUS PRINTER TIPS

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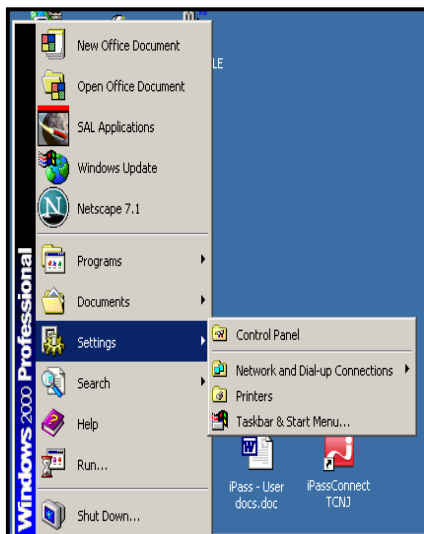


Epson C80, C82 and C84 Series Trouble Shooting Tips

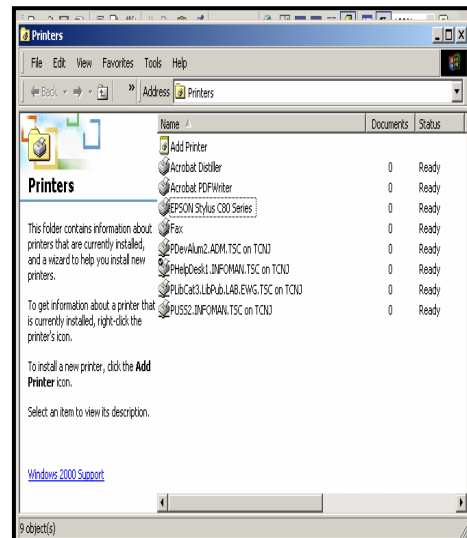
Are blank pages coming off your printer? Are lines being skipped from the printed document?

If you are printing documents to an *Epson Stylus C80* printer or an *Epson Stylus C82* printer, you may experience these two common complaints. This problem can usually be resolved by running the *Clean Print Head Utility*. Just follow these steps:

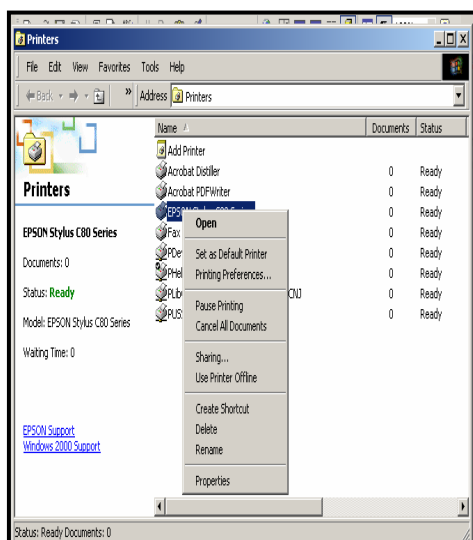
1) Go to **Start>Setting>Printers**.



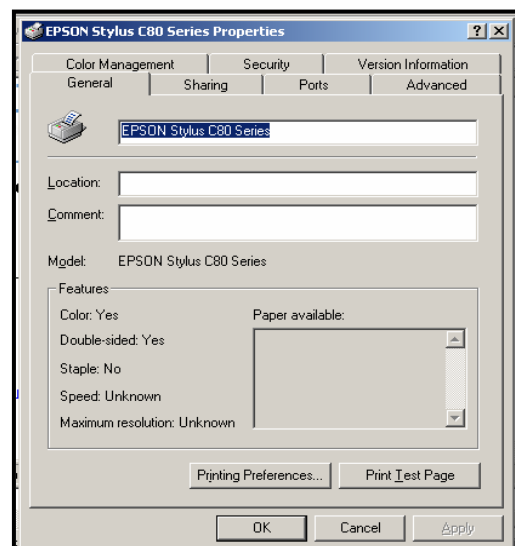
2) The *Printer Box* appears.



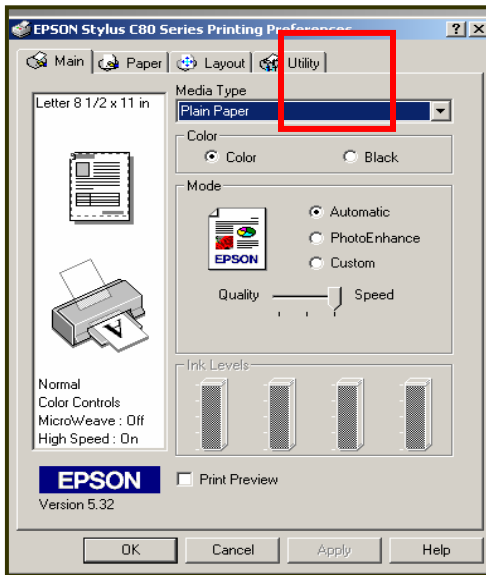
3) **Right click** on your *Epson* Printer.
Press Properties.



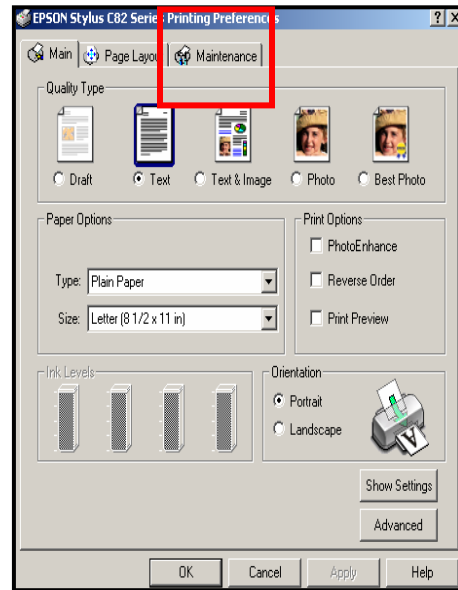
4) The *Epson Stylus Property* box is displayed.
Press Printing Preferences.



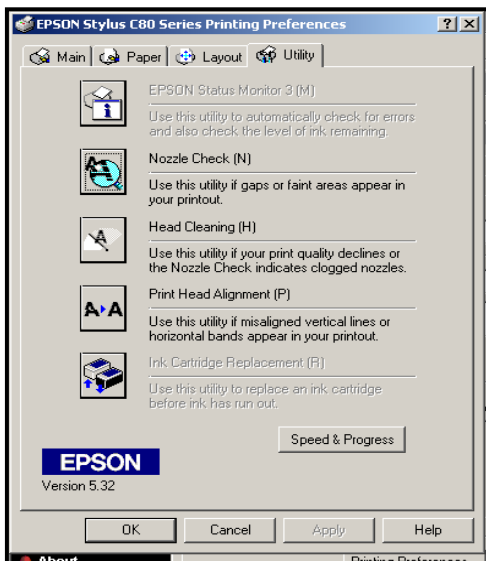
5) If you have an *Epson Stylus C80*, press the *Utility* option.



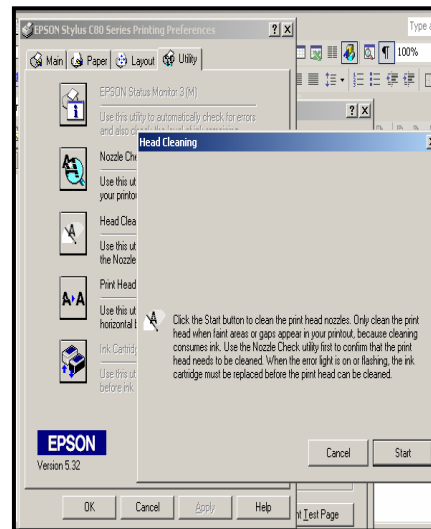
5) If you have an *Epson Stylus C82 or C84*, press the *Maintenance* option.



6) Press *Head Cleaning (H)*.

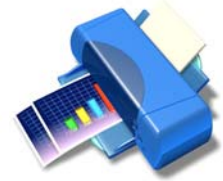


7) Press *Start*. This should be run 8 times consecutively.



NOTE: If you still experience the same problems after running this fix, please call the Help Desk at ext. 2660. Also, please see the following page for an important note about cartridges.





An Important Note About Printer Cartridges for Epson Printers

Please note that printer cartridges for *Epson Stylus C80*, *C82* and *C84* are not compatible with each other. Even though these cartridges will fit in the cartridge bin, only the correct cartridge will actually work in the printer. Below are the cartridge ID numbers for each printer.

Cartridge Color	Epson Stylus C80 Part #	Epson Stylus C82 Part #	Epson C84 Part #
Black Ink Cartridge	T032120**	T032120**	T044120
Cyan Ink Cartridge	T032220	T042220	T044220
Magenta Ink Cartridge	T032320	T042320	T044320
Yellow Ink Cartridge	T032420	T042420	T044420
Color Multi-Pack Ink Cartridge	T032520	T042520	T044520

Place orders? You will also find these part numbers on *Boise website* - www.boiseoffice.com. Just type the part number on the search menu.

** The Black Ink Cartridge is the only one that is interchangeable with the two printers. The color cartridges are not interchangeable