

IT Guiding Principles

The guiding principles of the Department of Information Technology at The College of New Jersey have been developed in support of the core beliefs put forth in the mission statement of The College. These principles are integral to our decision making process; whether we are working directly with faculty and students or planning the long term technology priorities of The College. By following these principles, we will continue to provide, and strive to improve, the high level of quality products, support, and services that focus on customers and add value to the work of The College's constituents.

The Guiding Principles of Information Technology are:

Academic Excellence

- To provide and support exceptional IT infrastructure, tools and services that facilitate effective use of technology by faculty and students in support of teaching, learning and research.

Administrative Effectiveness

- To provide seamless, state of the art tools in support of the administrative processes of The College.

Leadership

- To enhance The College's reputation by becoming a national leader in IT, focusing on presenting at conferences and sharing our experience and expertise with the higher education community in formal and informal settings.

Service

- To provide quality customer service that is timely, responsive, and flexible.
- To Support the ongoing training and development of IT staff.
- To operate in a transparent, accountable and flexible manner by providing opportunities for feedback and participation in important information technology decisions.
- To provide a robust, secure and reliable network.
- To provide advanced instructional technology equipment.

Security

- To continually assess and improve the technology and practices employed to secure The College's networks, servers, individual workstations and sensitive data.

Planning

- To secure and effectively manage the financial resources necessary to enact the Information Technology guiding principles.

Research

- To remain current with technological advances in order to adopt technology that is to the best long term advantage of The College community.

Communication

- To provide state of the art technology to enable and support electronic communication.
- To look for and create opportunities for the campus community to articulate the need for new products, support, and services.
- To leverage electronic communication to enhance interactions with external constituents and expand The College's pool of stakeholders, advocates and supporters.